

## Accident and near miss investigation record

### Your details

<b>Organisation</b>	Johnston Systems Ltd
<b>Location</b>	Hillingdon Industrial Estate, unit 5 storage block
<b>Person completing assessment</b>	Simon Fuller
<b>Date</b>	07-08-2017

### Type of event

Was this incident an accident or a near miss?

<b>Accident</b>	X
<b>Near miss</b>	

### When and where did it take place?

<b>Date</b>	04-08-2017
<b>Time</b>	04:08

### Location

Unit 5 storage block  
The area of racking adjacent to the delivery door on the left hand side.

### Who did the incident happen to?

Name	Job title	Date of birth	Telephone number	Address
Philip Mercer	Foreman (warehouse and distribution)	07-03-1971	0144 444 4444	15 Hillside Crescent

				Glasgow G01 1AD
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### Who witnessed the incident?

Name	Contact details
Ms Caroline Smart	csmart@JSL.com

### Overview of what happened

#### What happened?

Philip was closing up for the bank holiday weekend, staff had left at 5:30 and he was doing the final lock up. When Philip walked around racking system No8 adjacent to the delivery door, he slipped on a substance on the floor. Philip fell against the racking system and it appears that he knocked himself out for a short time. Next he remembers is coming round on the floor, wet and bleeding from the head. He made his way to the office area where Caroline was still present, Philip then collapsed in the office. Caroline called an ambulance and the site Manager.

#### What caused it to happen?

Investigation shows that materials loaded onto racking unit 8 had pushed existing items off the back of the unit causing damage and a spill. The containers were plastic and split on impact releasing corrosive fluid. The drop was not heard due to noise from forklift, radio, other workers in the storage area and departing lorry.

When Philip came in to do the final lock up, the warehouse team had left and already turned off the light as Philip "knew where he was going", he didn't turn them back on. Being a Friday bank holiday weekend, Philip was running a little late at this point on his rounds.

#### What damage, injuries or ill health occurred?

Philip suffered a blow to the head causing a cut and loss of consciousness. He suffered liquid burns to his face and left arm. His trousers and jacket suffered fabric damage, rips and burning. The containers lost in incident were 6 boxed 4lts plastic containers and their contents (£150) minor corrosive damage to the floor.

#### What immediate action(s) did you take?



Luckily Philip made it to the office and Caroline was still there. She called an ambulance. Ambulance called at 18:25 and arrived 18:40. Police attended at 18:55. Philip was taken to hospital. Kevin Porter, site manager, arrived at 19:40. Caroline went home at 20:15. Philip received 8 stitches to his head and dressing to minor burns on skin. Due to head injury he was kept in hospital overnight and released the next morning (he is still off work today). Kevin cleaned up spillage and locked up premises (23:15). Kevin went back in on Saturday morning to ensure a good clean up had been done.

## Reporting of injuries, diseases and dangerous occurrences regulations (RIDDOR)

Was the accident classified as reportable under RIDDOR?

<b>Yes</b>	X
<b>No</b>	

<b>Who reported it?</b>	Simon Fuller
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<b>When was it reported?</b>	07-08-2017
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## Actions required

What will you do to reduce the risk of this happening again?

- Review of warehouse practice
- Review of lock up procedures – including lighting arrangements with warehouse staff
- Liquids are to be stored only on bottom racking units
- Middle push bars to be installed on rear or racking units to prevent push through
- FLT drivers to be briefed on incident, causes and outcome, will look for additional suggestions from this briefing.
- Review our COSHH assessment for hazardous products, ensure that our first aid kits have the correct equipment

## Review

## Outcomes



4th September - one month update

- Philip Mercer back at work after absence of 5 working days
- Warehouse push prevention installed on racks 3,6,7,8,9 – still to be installed in unit 4 rack 4 (to be complete by 8th October)
- Work space lock up procedure developed to include last man from warehouse plus one other member of staff final walk round and lock up together (warehouse hours 7:30 – 4:00)
- Office lone working/out of hours process buddy system in place for out of hours office work (office hours 08:00- 6:00)

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